

# SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A DYNAMICALLY CONFIGURABLE VOICE PORTAL

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## ABSTRACT

A system, method and computer program product are disclosed for dynamically configuring a speech recognition portal. A session with a user is conducted utilizing a speech recognition portal which provides access to a network during the session.

- 10 Utterances are received from the user during the session via the speech recognition portal. A speech recognition process is performed on the utterances to interpret the utterances. During the session, one or more aspects of the speech recognition portal are dynamically configured.